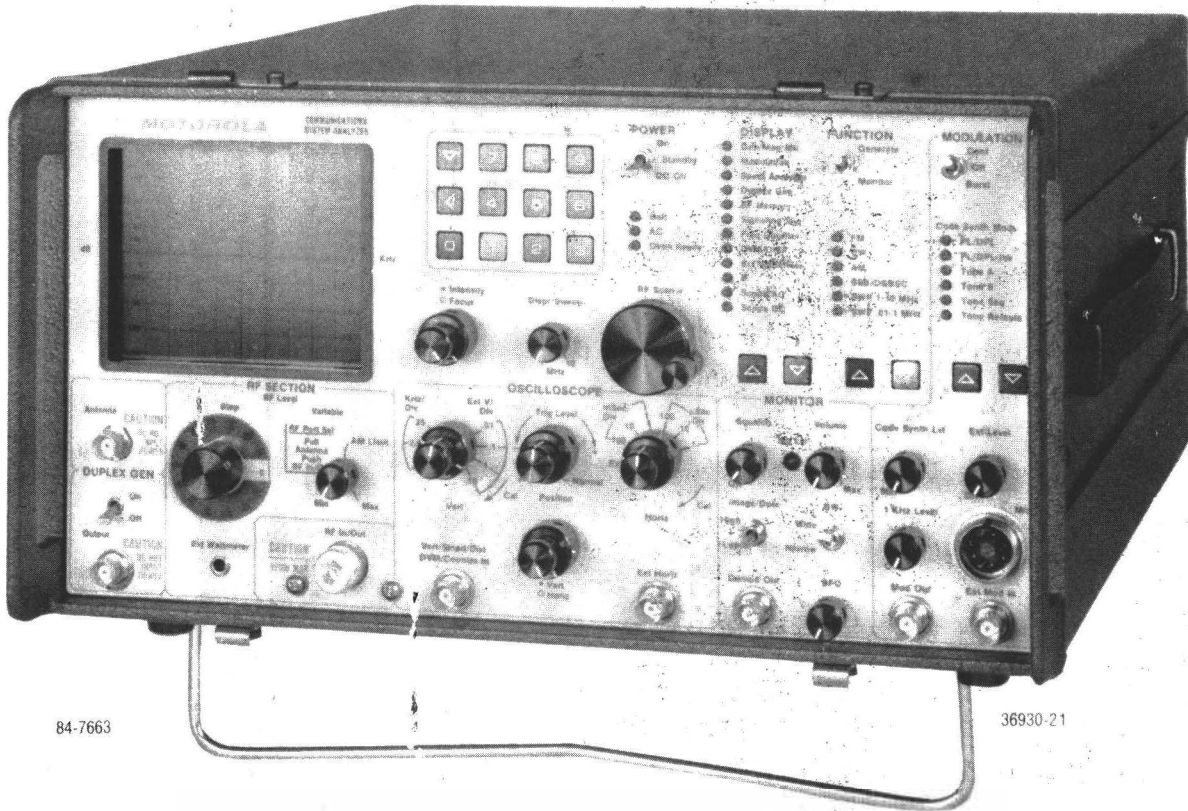




MOTOROLA
 Communications
 Sector



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COMMUNICATIONS SYSTEM ANALYZER R-2001D

Maintenance Manual



**Motorola Test
 Equipment Products**

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1. SCOPE OF MANUAL

This manual contains information for maintenance of Motorola's Communications System Analyzer.

2. PURPOSE AND USE

This manual is designed specifically as an aid to troubleshooting and repairing the System Analyzer. It is arranged so that you can conveniently troubleshoot and repair at the board level and pursue detailed investigations to the component level by using the composite drawing of each printed wiring board assembly.

3. WARNINGS AND CAUTIONS

You should observe several precautions when handling this equipment.

WARNING

This unit is designed to be operated with a ground connection to the chassis via a three-wire power connection. If the unit is not properly grounded while operating from an ac power source, the voltage potential between it and ground may cause an electrical shock.

WARNING

This system's Processor board uses a lithium battery as a memory keep-alive voltage source. Do not mutilate or disassemble the battery cell. The lithium metal is a very active material that burns in the presence of water or high humidity. Do not put the battery in fire, attempt to charge it, heat it above 100°C, or solder directly to the cell. Do not overdischarge the cell to a reverse voltage greater than 3V: the battery may burst and burn or release hazardous materials. (See Section 4, Table 4-2, under NON-VOLATILE MEMORY, for battery troubleshooting procedures and cautions.)

CAUTION

Lithium batteries are classified as hazardous materials and must be disposed of accordingly. Do not throw out the battery with the everyday trash. Consult state and local codes for the appropriate disposal procedure. Motorola will dispose of an expended battery if you return it (in the replacement battery container) to the following address: Motorola Inc., Return Goods Department, 1313 East Algonquin Road, Schaumburg, Ill. 60196.

CAUTION

This equipment contains parts that are subject to damage by static electricity. Take proper precautions when handling them. (For specific precautions on handling CMOS integrated circuits, see Section 4, System Checkout and Troubleshooting, paragraph 4.2.)

4. SERVICE

The Motorola Test-Equipment Repair Center services all test equipment supplied by the Motorola Communications Group. The center maintains a stock of replacement parts for original equipment and a complete library of service information for all Motorola test equipment. (For the request form, see Figure 1 at the end of the section.)

Most in-warranty repairs are performed at the Center. Exceptions include repairs on some equipment not manufactured by Motorola. These are performed by the original supplier under the direction of the Test-Equipment Repair Center. Out-of-warranty service is performed on a time-and-materials basis at competitive rates, with a turn-around goal of less than ten working days. Reply cards returned with repaired instruments continually survey customer satisfaction.

The Test-Equipment Repair Center also provides the convenience of telephone troubleshooting. Frequently, under the direction of the Test-Equipment Repair Center, you will be able to troubleshoot a piece of equipment and isolate defective components via

telephone. Required replacement parts are then immediately shipped to you, thereby reducing shipping time and servicing costs. For telephone troubleshooting, contact the Test-Equipment Repair Center toll free at (800) 323-6967.

All other inquiries and requests for calibration and repairs of test equipment should be directed to the Area Parts Office. This office will contact the Test-Equipment Repair Center, process the necessary paperwork and, if necessary, have the Center contact you to expedite the repair.

5. ORDERING REPLACEMENT PARTS

Motorola maintains a number of parts offices strategically located throughout the United States. These facilities are staffed to process parts orders, identify part numbers, and otherwise assist in the maintenance and repair of Motorola Communications products.

Orders for all replacement parts should be sent to the nearest area parts and service center listed below. When ordering replacement parts, be sure to include the complete identification number located on the equipment.

6. ADDRESSES

6.1 General Offices

MOTOROLA INC.
Communications Division Parts Dept.
1313 E. Algonquin Rd.
Schaumburg, Illinois 60196
Phone: 312-397-1000
Executive Offices: 1301 E. Algonquin Rd.
Schaumburg, Illinois 60196

6.2 U. S. Orders

WESTERN AREA PARTS
1170 Chess Drive, Foster City
San Mateo, California 94404
Phone: 415-349-3111
TWX: 910-375-3877

MID-ATLANTIC AREA PARTS
7230 Parkway Drive
Hanover, Maryland 21076
Phone: 301-796-8600
TWX: 710-862-1941

EASTERN AREA PARTS
85 Harristown Road
Glen Rock, New Jersey 07452
Phone: 201-447-4000
TWX: 710-988-5602

SOUTHWESTERN AREA PARTS
3320 Belt Line Road
Dallas, Texas 75234
Phone: 214-241-2151
TWX: 910-860-5505

GULF STATES AREA PARTS
8550 Katy Freeway
Houston, Texas 77024
Phone: 713-932-8955

MIDWEST AREA PARTS
1313 E. Algonquin Rd.
Schaumburg, Ill. 60196
Phone: 312-576-7322
TWX: 910-693-0869

EAST CENTRAL AREA PARTS
12995 Snow Road
Parma, Ohio 44130
Phone: 216-267-2210
TWX: 810-421-8845

PACIFIC SOUTHWESTERN AREA PARTS
9980 Carroll Canyon Road
San Diego, California 92131
Phone: 714-578-2222
TWX: 910-335-1634

SOUTHEASTERN AREA PARTS
5096 Panola Industrial Blvd.
Decatur, Georgia 30032
Phone: 504-981-9800
TWX: 810-766-0876

6.3 Canadian Orders

CANADIAN MOTOROLA ELECTRONICS COMPANY
Parts Department
3125 Steeles Avenue
East Willowdale, Ontario
Phone: 516-499-1441
TWX: 610-492-2713
Telex: 02-29944LD

6.4 All Countries Except U.S. and Canada

MOTOROLA INC., OR MOTOROLA AMERICAS, INC.
International Parts
1313 E. Algonquin Road
Schaumburg, Illinois 60196 U.S.A.
Phone: 312-397-1000
TWX: 910-693-1592 or 1599
Telex: 722433 or 722424
Cable: MOTOL



MOTOROLA, INC.
 COMMUNICATIONS SECTOR
 TEST EQUIPMENT REPAIR CENTER
 1313 EAST ALGONQUIN ROAD SCHAUMBURG, ILLINOIS 60196

TEST EQUIPMENT REPAIR REQUEST FORM

This completed form must accompany equipment returned for repair.

CUSTOMER'S PURCHASE ORDER NO.		DATE	
MODEL NUMBER		SERIAL NUMBER	
DESCRIPTION OF PROBLEM:			
REQUESTED REPAIRS:			
SHIP TO ADDRESS:			
SHIP VIA:			

Providing the information below will reduce the turnaround time on your Test Equipment Repair.

MOTOROLA CUSTOMER NUMBER	BILL TAG	SHIP TAG	INTERNAL MOTOROLA ACCOUNT NO.

Figure 1. Repair Request Form

SIGNED: _____

