Professional Digital Two-Way Radio System

# Morotrabo<sup>™</sup> Repeater

Installation Guide

XPR™ 8300 Repeater











8816814H01\_G



## **Foreword**

This manual is intended for use by experienced technicians familiar with similar types of equipment. Specifically, it contains installation information required for the MOTOTRBO XPR 8300 Repeater.

For information related to the service of the XPR 8300 Repeater, refer to the list applicable manuals available separately. This list is provided in the *Related Publications* section on page vii.

#### **Product Safety and RF Exposure Compliance**

See Installation Requirements for Compliance with Radio Frequency (RF) Energy Exposure Safety Standards on page ii.

#### **Manual Revisions**

Changes which occur after this manual is printed are described in PMRs (Publication Manual Revisions). These PMRs provide complete replacement pages for all added, changed, and deleted items. To obtain PMRs, go to:

http://www.motorola.com/businessonline

### **Parts Ordering**

See Appendix A: Replacement Parts Ordering for information on how to obtain replacement parts. For part numbers, refer to the XPR 8300 Repeater Basic Service Manual (Motorola publication part number 6816810H01).

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# Installation Requirements for Compliance with Radio Frequency (RF) Energy Exposure Safety Standards

#### **ATTENTION!**

This radio is intended for use in occupational/controlled conditions, where users have full knowledge of their exposure and can exercise control over their exposure to meet FCC limits. This radio device is NOT authorized for general population, consumer, or any other use.

To ensure compliance to RF Energy Safety Standards:

- Install only Motorola approved antennas and accessories
- Be sure that Product Safety and RF Safety Booklet enclosed with this radio is available to the end user upon completion of the installation of this radio

Before using this product, the operator must be familiar with the RF energy awareness information and operating instructions in the Product Safety and RF Exposure booklet enclosed with each radio (Motorola Publication part number 6881095C99) to ensure compliance with Radio Frequency (RF) energy exposure limits.

For a list of Motorola-approved antennas and other accessories, visit the following web site which lists approved accessories for your radio model:

http://www.motorola.com/governmentandenterprise

## **Declaration of Conformity**

This declaration is applicable to your radio only if your radio is labeled with the FCC logo shown below.

#### **DECLARATION OF CONFORMITY**

Per FCC CFR 47 Part 2 Section 2.1077(a)



Responsible Party Name: Motorola, Inc.

Address: 1301 East Algonquin Road, Schaumburg, IL 60196-1078, U.S.A.

Phone Number: 1-888-567-7347 Hereby declares that the product: Model Name: **XPR 8300** 

conforms to the following regulations:

FCC Part 15, subpart B, section 15.107(a), 15.107(d) and section 15.109(a)

#### **Class B Digital Device**

As a personal computer peripheral, this device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions:

- 1. This device may not cause harmful interference, and
- 2. This device must accept any interference received, including interference that may cause undesired operation.

**Note:** This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation.

If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

## Notes

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## **Related Publications**

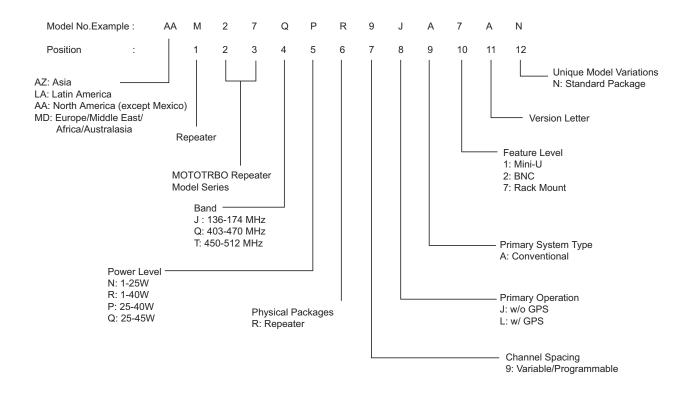
MOTOTRBO XPR 8300 Repeater Basic Service Manual	6816810H01
Motorola Quality Standards Fixed Network Equipment Installation Manual R56	6881089E50
Product Safety and RF Exposure booklet	. 6881095C99

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## **Repeater Model Numbering Scheme**



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## **Commercial Warranty**

## **Limited Warranty**

#### MOTOROLA COMMUNICATION PRODUCTS

#### I. What This Warranty Covers and For How Long

MOTOROLA INC. ("MOTOROLA") warrants the MOTOROLA manufactured Communication Products listed below ("Product") against defects in material and workmanship under normal use and service for a period of time from the date of purchase as scheduled below:

XPR 8300 Repeater	Two (2) Years
-------------------	---------------

Motorola, at its option, will at no charge either repair the Product (with new or reconditioned parts), replace it (with a new or reconditioned Product), or refund the purchase price of the Product during the warranty period provided it is returned in accordance with the terms of this warranty. Replaced parts or boards are warranted for the balance of the original applicable warranty period. All replaced parts of Product shall become the property of MOTOROLA.

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#### IV. How to Get Warranty Service

You must provide proof of purchase (bearing the date of purchase and Product item serial number) in order to receive warranty service and, also, deliver or send the Product item, transportation and insurance prepaid, to an authorized warranty service location. Warranty service will be provided by Motorola through one of its authorized warranty service locations. If you first contact the company which sold you the Product, it can facilitate your obtaining warranty service. You can also call Motorola at 1-888-567-7347 US/Canada.

### V. What This Warranty Does Not Cover

- A. Defects or damage resulting from use of the Product in other than its normal and customary manner.
- B. Defects or damage from misuse, accident, water, or neglect.
- C. Defects or damage from improper testing, operation, maintenance, installation, alteration, modification, or adjustment.
- D. Breakage or damage to antennas unless caused directly by defects in material workmanship.
- E. A Product subjected to unauthorized Product modifications, disassemblies or repairs (including, without limitation, the addition to the Product of non-Motorola supplied equipment) which adversely affect performance of the Product or interfere with Motorola's normal warranty inspection and testing of the Product to verify any warranty claim.
- F. Product which has had the serial number removed or made illegible.
- G. Rechargeable batteries if:
  - any of the seals on the battery enclosure of cells are broken or show evidence of tampering.
  - the damage or defect is caused by charging or using the battery in equipment or service other than the Product for which it is specified.
- H. Freight costs to the repair depot.
- I. A Product which, due to illegal or unauthorized alteration of the software/firmware in the Product, does not function in accordance with MOTOROLA's published specifications or the FCC type acceptance labeling in effect for the Product at the time the Product was initially distributed from MOTOROLA.
- J. Scratches or other cosmetic damage to Product surfaces that does not affect the operation of the Product.
- K. Normal and customary wear and tear.

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- B. that MOTOROLA will have sole control of the defense of such suit and all negotiations for its settlement or compromise; and
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## VII. Governing Law

This Warranty is governed by the laws of the State of Illinois, USA.

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## Notes

## **Chapter 1 Pre-Installation Considerations**

Proper installation ensures the best possible performance and reliability of the MOTOTRBO Repeater. Pre-installation planning is required. This includes considering the mounting location of the repeater in relation to input power and antennas. Also consider the site environmental conditions, the particular mounting method (several available), and required tools and equipment.

If this is the first time this type of equipment is being installed, it is highly recommended that the user read:

- this entire installation section before beginning the actual installation, and
- the Motorola Quality Standard Fixed Network Equipment Installation manual, R56 (6881089E50), specifically refer to the information on ground connection for lightning protection.

#### 1.1 Installation Overview

The following information is an overview for installing the MOTOTRBO Repeater and ancillary equipment.

- Plan the installation, paying particular attention to environmental conditions at the site, ventilation requirements, and grounding and lightning protection.
- · Unpack and inspect the equipment.
- Mechanical install the equipment at the site.
- · Make necessary electrical and cabling connections, including the following:
  - AC input cabling
  - Coaxial cables to transmit and receive antennas
- Perform a post-installation function checkout test of the equipment to verify proper installation.
- Proceed to customize the repeater parameters per customer specifications (e.g. operating frequency, PL, codes, color code, etc.).

## 1.2 Environmental Conditions at Intended Installation Site

The repeater may be installed in any location suitable for electronic communications equipment, provided that the environmental conditions do not exceed the equipment specifications for temperature, humidity, and air quality.

**IOTE:** Since mid 2008, the XPR 8300 Repeater has been manufactured with a power-saving main fan. The fan powers ON temporarily as a self-check after user initially turns the repeater power ON. If the repeater's internal ambient temperature remains below 30°C (86°F), the fan does not operate. It powers ON and remains operational only after the repeater's internal ambient temperature rises above 30°C (86°F), and its speed increases as the temperatures rises. At 50°C (122°F), the fan runs at full speed.

#### 1.2.1 Operating Temperature Range

-30°C (-22°F) to +60°C (+140°F)

This is the temperature measured in close proximity to the repeater. For example, if the repeater is mounted in a cabinet, the temperature within the cabinet is measured.

#### 1.2.2 Humidity

Humidity conditions should not exceed 95% relative humidity @ 50°C (122°F).

## 1.2.3 Air Quality

For equipment operating in an area which is environmentally controlled and with the repeater(s) rack mounted, the airborne particle level must not exceed 25  $\mu$ g/m³.

For equipment operating in an area which is not environmentally controlled and with the repeater(s) cabinet mounted, airborne particle level must not exceed 90 µg/m³.



If the repeater is to be installed in an environment which is usually dusty, dirty, or does not meet the air quality requirements, then the air used to cool the repeater modules must be treated using appropriate filtering devices. Dust or dirt accumulating on the internal circuit boards and modules is not easily removed, and can cause such malfunctions as overheating and intermittent electrical connections.

## 1.3 Equipment Ventilation

The repeater is equipped with a cooling fan that is used to provide forced convection cooling. When planning the installation, observe the following ventilation guidelines:

- Customer-supplied cabinets must be equipped with ventilation slots or openings in the front (for air entry) and back or side panels (for air to exit). If several repeaters are installed in a single cabinet, ensure ventilation openings surrounding each repeater allow for adequate cooling.
- All cabinets must have a least 15 cm (6 inches) of open space between the air vents and any wall or other objects.
- When multiple cabinets (each equipped with several repeaters) are installed in an enclosed area, ensure appropriate ventilation and consider air conditioning or other climate control equipment to satisfy the temperature requirements stated under Section 1.2.1 Operating Temperature Range on page 1-1.

## 1.4 AC Input Power Requirements

The repeater is equipped with a switching power supply, and this assembly operates from 100 - 240  $V_{AC}$  at 47-63 Hz AC input power. A standard 3-prong line cord is supplied to connect the power supply to the AC source.

It is recommended that a standard 3-wire grounded electrical outlet be used as the AC source.



The equipment must be installed near an easily-accessible AC source.

The outlet must be connected to an AC source capable of supplying a maximum of 280 W. For a nominal 110/120  $V_{AC}$  input, the AC source must supply 5 A and should be protected by circuit breaker rated at 15 A. For a nominal 220/240  $V_{AC}$  input, the AC source must supply 3 A and should be protected by a circuit breaker rated at 10 A.

#### 1.4.1 Circuit Overloading

Consideration should be given to the effects of overloading on overcurrent protection devices and supply wiring. Appropriate consideration of equipment ratings should be used when addressing this concern.

## 1.5 Equipment Mounting Methods

The MOTOTRBO Repeater may be mounted in a rack, bracket or cabinet (available as accessories).

## 1.6 Site Grounding and Lightning Protection



Proper site grounding and lightning protection are vitally important considerations. Failure to provide proper lightning protection may result in permanent damage to the radio equipment.

One of the most important considerations when designing a communications site is the ground and lightning protection system. While proper grounding techniques and lightning protection are closely related, the general category of site grounding may be divided into the following section.

#### 1.6.1 Electrical Ground

Ground wires carrying electrical current from circuitry or equipment at the site is included in the category of electrical ground. Examples include the AC or DC electrical power used to source equipment located at the site, and wires or cables connected to alarms or sensors located at the site.

#### 1.6.2 RF Ground

This type of ground is related to the bypassing of unwanted radio frequency energy to earth ground. An example of RF grounding is the use of shielding to prevent or at least minimize the leakage of unwanted RF energy from communications equipment and cables.

## 1.6.3 Lightning Ground

Providing adequate lightning protection is critical to a safe reliable communications site. RF transmission cables, and AC and DC power lines must all be protected to prevent lightning energy from entering the site.

Comprehensive coverage of site grounding techniques and lightning protection is not within the scope of this instruction manual, but there are several excellent industry sources for rules and guidelines on grounding and lightning protection at communications sites.

#### 1.6.4 Equipment Grounding

The repeater is equipped with a ground screw located on the rear of the repeater power supply module. This screw is used to connect the repeater to the site grounding. All antenna cables, and AC and DC power cabling, should be properly grounded and lightning protected by following the rules and guidelines provided in the above reference. Failure to provide proper lightning protection may result in permanent damage to the radio equipment.

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## **Notes**

## **Chapter 2 Mechanical Installation**

This section describes the procedures to unpack and mechanically install the MOTOTRBO Repeater. A variety of mounting methods are possible depending on which type of cabinet or rack (if any) has been selected to house the repeater(s).



Be sure to observe proper electrostatic discharge precautions if modules must be removed from the repeater.

## 2.1 Unpacking Equipment

The following items are packed together in the box:

- MOTOTRBO Repeater
- AC Line Cord
- MOTOTRBO Repeater Installation Guide
- Product Safety and RF Exposure Booklet



WARNING

Inspect the equipment for damage immediately after unpacking, and make a report of the extent of any damage to the transportation company and to Motorola.

# 2.2 Transferring Equipment from Shipping Container to Rack or Cabinet

The repeater is shipped in a box. Upon delivery, the equipment must be removed from the container and transferred to a rack or cabinet.

**NOTE:** Customer-supplied cabinets and racks must have mounting rail and hole spacing compatible with EIA Universal 48.3 cm (19 inches) specifications. Cabinets must provide adequate ventilation (see "Environmental Conditions at Intended Installation Site" on page 1-1) and must meet the following minimum criteria:

- 41.3 cm (16.25 inches) deep
- 48.3 cm (19 inches) wide
- 13.4 cm (5.25 inches) high
- Two mounting rails 5 cm (2 inches) from the front of the cabinet with front mounting holes 5.7 cm (2.25 inches) apart (center to center).

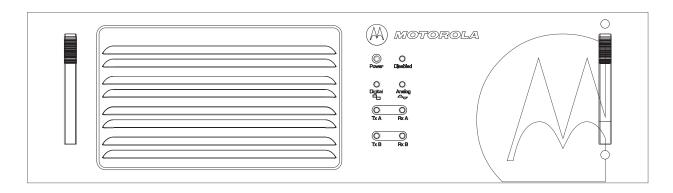
Contact Motorola Technical Support for specific question(s) regarding mounting equipment in customer-supplied cabinets.

2-2 Mechanical Installation

## **Notes**

# **Chapter 3 Indicators and Connectors**

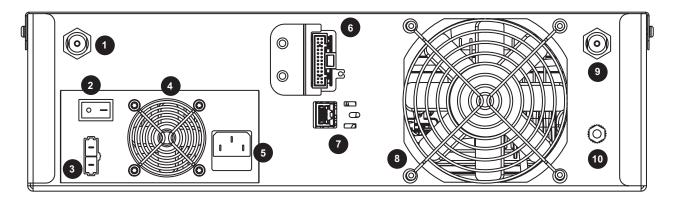
## 3.1 Front Panel



## 3.1.1 LED Indicator Descriptions

LED	Status	Description	
	Solid GREEN	Repeater powered by AC.	
Power	Solid RED	Repeater powered by backup battery.	
	Off	Repeater powered off.	
	Solid RED	Repeater function disabled.	
Repeater Disabled	Blinking RED	Repeater in self-test mode.	
	Off	Repeater in normal operational mode.	
Digital	Solid BLUE	Repeater in Digital Mode.	
Analog	Solid YELLOW	Repeater in Analog Mode.	
Tx-A	Solid GREEN	Repeater transmitting (Analog).	
1.7-74	Solid GREEN	Repeater transmitting on Slot A (Digital).	
Rx-A	Solid YELLOW	Repeater receiving (Analog).	
IX-A	Solid YELLOW	Repeater receiving on Slot A (Digital).	
Тх-В	Solid GREEN	Repeater transmitting on Slot B (Digital).	
Rx-B	Solid YELLOW	Repeater receiving on Slot B (Digital).	

## 3.2 Rear Panel



## 3.2.1 Rear Panel Part

No	Item	Description
0	Rx Connector	BNC (Female).
2	Power Supply On/Off Switch	Turns on or off the power to the repeater from AC input.
3	Battery Backup Connector (DC Input)	Backup battery supplies backup power to the repeater. The battery is an optional accessory. The repeater will trickle charge battery, but an external charger is recommended to equalize battery after a prolonged use. Auto switching from AC to battery with loss of AC power is a function of the standard repeater power supply. Supply will automatically switch back to AC operation upon the return of AC power. The front panel power LED switches from green to red when on battery power.
4	Power Supply Fan	Runs continuously to cool the repeater.
5	Main Power Supply Connector (AC Input)	100 – 240 Volts.
6	Rear Accessory Connector	Programming cable plugs in here.
7	Ethernet Connector	100Base-TX (RJ45)
8	Main Fan	Variable speed. Idles at room temperature. Speeds up with extended use of the repeater.
9	Tx Connector	Type-N (Female).
10	Ground Screw	Must be connected to System Ground.

## 3.2.2 Rear Accessory Connector

The rear accessory connector is located above the ethernet connector. Most of the Motorolaapproved accessories are supplied with female terminals crimped to a 20-gauge wire specifically designed to fit the housing of the rear accessory connector.

Insert the female terminal into the accessory connector housing in the appropriate locations. The accessory connector housing is provided together with the accessory. Connect the accessory connector housing to the rear accessory connector on the back of the repeater. Do not use other generic terminals in the housing. Generic terminals can cause electrical intermittences and may cause damage to the housing.

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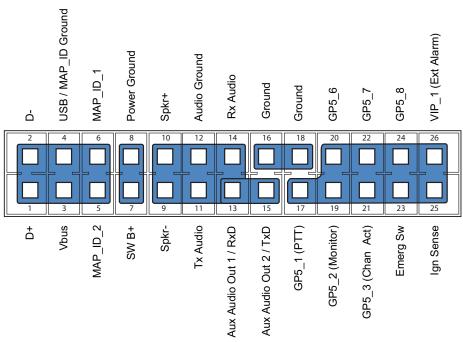


Table 3-1 Rear Accessory Connector Pin Functions

Pin No.	Pin Name	Pin Function	Pin No.	Pin Name	Pin Function
1	D+	USB + (Data)	14	Rx Audio	Receive Live Audio <sup>2</sup>
2	D-	USB - (Data)	15	AUX Audio 2	PUBLIC Address 2
3	VBUS	USB Power (5V from USB accessory/cable)	16	GND	Ground
4	USB/MAP_ID GND	USB/MAP_ID Ground	17	GP5-1 (PTT)	5V Level GPIO, PTT Input <sup>1</sup>
5	MAP_ID_2	Accessory Identifier	18	GND	Ground
6	MAP_ID_1	Accessory Identifier	19	GP5-2 (Monitor)	5V Level GPIO, Monitor Input <sup>3</sup>
7	SW B+	Switched Battery Voltage	20	GP5-6	5V Level GPIO
8	PWRGND	Ground	21	GP5-3	5V Level GPIO, Channel Activity Function
9	SPKR-	Speaker - (3.2 ohm minimum impedance)	22	GP5-7	5V Level GPIO
10	SPKR+	Speaker + (3.2 ohm minimum impedance)	23	EMERGENCY	Emergency Switch Input
11	Tx Audio	Rear External Microphone Input <sup>4</sup>	24	GP5-8	No connection
12	Audio GND	Audio Ground	25	IGN SENSE	No connection
13	AUX Audio 1	PUBLIC Address 1	26	VIP-1	12V Tolerant, 5V GPIO, External alarm

<sup>&</sup>lt;sup>1</sup> Pulling this line to ground activates the PTT function, thus activating the AUX\_MIC input.

<sup>&</sup>lt;sup>2</sup> Fixed level (independent of volume level) received audio signal, including alert tones. Flat or de-emphasis are programmed by CPS. Output voltage is approximately 330 mVrms for 1kHz of deviation.

<sup>&</sup>lt;sup>3</sup> This input is used to detect when a rear microphone accessory is taken off-hook.

<sup>&</sup>lt;sup>4</sup> This microphone signal is independent of the microphone signal on the front microphone connector. The nominal input level is 80mVrms for 60% deviation. The DC impedance is 660 ohms and the AC impedance is 560 ohms.

## **Chapter 4 Electrical Connections**

After the MOTOTRBO Repeater has been mechanically installed, electrical connections must be made. This involves making the following connections:

- · AC power cord, and
- · antenna coaxial cables

Figure 4-1 shows the position of the various connectors and connections on the rear panel of the repeater.

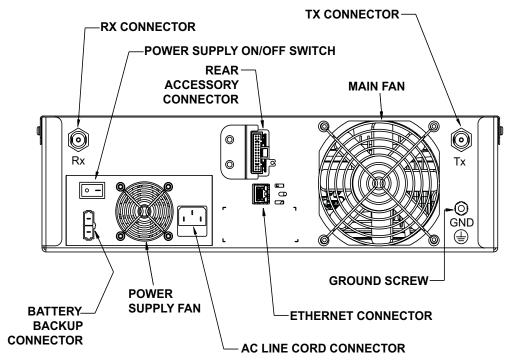


Figure 4-1 Locations of Connectors on the Rear Panel of the Repeater

## 4.1 Power Supply Connections

### 4.1.1 AC Input Power Connection



Do NOT apply AC power to the repeater at this time. Make sure that the circuit breaker associated with the AC outlet is turned to **OFF.** 

**NOTE:** The AC source must be installed near the equipment and must be easily accessible.

Each repeater ships with a 2.438 m (8 feet) 3-conductor line cord that connects the repeater to a  $110/120/220/240~V_{AC}$  source. Figure 4-1 shows the location where the AC line cord connects to the repeater. Insert the 3-prong plug into a  $110/120/220/240~V_{AC}$  grounded outlet.

If an alternate line cord is required, obtain a suitable line cord, with fittings approved by the safety testing agency in the end-use country, from a certified electrical parts supplier.

#### 4.1.2 Ground Connection

The repeater is equipped with a ground screw located on the rear of the repeater. Connect the site ground cable to the ground screw.



Refer to Motorola Quality Standards Fixed Network Equipment Installation Manual R56 (6881089E50), for complete information regarding lightning protection.



The repeater should only be connected to a battery supply that is in accordance with the applicable electrical codes for the end use country; for example, the National Electrical Code ANSI/NFPA No. 70 in the U.S.

#### 4.1.3 Battery Backup Connection

The MOTOTRBO Repeater offers the capability of connecting to battery backup power in the event of an AC power failure.

The battery backup system is connected to the repeater through the DC connector mounted at the rear of the repeater (see Figure 4-2).

The repeater power supply will trickle charge the backup battery. If the battery is significantly discharged, it is recommended that an external charger be used to charge the battery.



The repeater is to be connected to a battery charger that is in accordance with the applicable electrical codes for the end use country; for example, the National Electrical Code ANSI/NFPA No.70 in the U.S.



Unplug the battery from the repeater when charging the battery with an external charger.



Figure 4-2 Making Connections to a Backup Battery

#### 4.2 RF Antenna Connections

The transmit and receive antenna RF connection are made using two separate connectors. Coaxial cables from the receive and transmit antenna must be connected to the Type-N (Tx) and BNC (Rx) connectors. The position of these connectors is shown in Figure 4-1. For repeater use, the antennas need adequate isolation between them, or if one antenna is used, the duplexer needs to have adequate isolation between the Tx and Rx ports. The isolation requirements are unique to each band and are shown in the table below:

Frequency Band	Bandwidth	Isolation
UHF 1	403–470 MHz	75 dB
UHF 2	450–512 MHz	85 dB
VHF	136–174 MHz	85 dB

If the duplexer isolation is not adequate, a preselector may also be used. See "Accessories" on page 6-1 for a list of available duplexers and preselectors.



The repeater can key up at any time due to input from a subscriber unit or a CW ID. Please ensure that all power is switched off before disconnecting the transmit antenna.

## 4.2.1 Duplexer Selection

The selection of a duplexer is critical to system performance. The use of a notch (band reject) duplexer is possible in some systems that are not located at high RF density sites. See "Accessories" on page 6-1 for a list of available duplexers.

The duplexer must be able to handle at least 50 W continuously. For the best system performance, the insertion loss should be less than 2 dB. If the repeater is used in higher RF density sites, the use of a pass-notch duplexer is recommended.

#### 4.2.2 Antenna Selection

The selection of the antenna is critical to system performance. The selected antenna must be 50 Ohm impedance and capable of at least 50 Watts. Gain antennas may be used to increase system coverage. Please take note of licensing restrictions when selecting gain antennas. Some services or regions may have antenna gain or system ERP limitations.

The antenna must be connected to the duplexer with a high grade 50 Ohm transmission line (hardline). The line must have connectors to match the connectors on the duplexer and antenna. For proper antenna installation, please also consult the Motorola Quality Standards Fixed Network Equipment Installation Manual R56 (6881089E50).



It is important that all antenna cables are grounded at the point they enter the building.



The antenna design is the customer's responsibility. All aspects of the antenna design must comply with the relevant local regulations.

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4-4 Electrical Connections

## **Notes**

## **Chapter 5 Post-Installation Checklist**

After the MOTOTRBO Repeater has been mechanically installed and all electrical connections have been made, power may now be applied and the repeater checked for proper operation.

## 5.1 Applying Power

Before applying power to the repeater, make sure all boards are securely seated in the appropriate connectors on the backplane and that all RF cables are securely connected.

Turn ON the circuit breaker controlling the AC outlet that is supplying power to the repeater Power Supply Module.

## 5.2 Verifying Proper Operation

Operation of the repeater can be verified by:

- observing the state of the 8 LEDs located on the front panel, and
- · exercising radio operation.



Some repeater components can become extremely hot during operation. Turn off all power to the repeater and wait until sufficiently cool before touching the repeater.

#### 5.2.1 Front Panel LEDs

After turning ON the repeater power (or after a repeater reset), the 8 LEDs on the repeater front panel:

- Light for about one second to indicate that they are functional, then
- · Go off for one second, then
- Indicate the operational status of the repeater.

## 5.3 Archiving

## 5.3.1 Copying the Repeater Codeplug Data to a Computer

Backup the repeater's codeplug data by using the Customer Programming Software (CPS) on a computer.

5-2 Post-Installation Checklist

## **Notes**

## **Chapter 6 Accessories**

#### Antennas

```
RDD4527_ VHF 3.0 dB Gain Antenna, 150 – 158 MHz
RDE4557_ 3.8 dB Gain Omni Antenna 403 – 420 MHz
RDE4556_ 3.8 dB Gain Omni Antenna 450 – 470 MHz
RDE4555_ 3.8 dB Gain Omni Antenna 470 – 488 MHz
RDE4554_ 3.8 dB Gain Omni Antenna 488 – 512 MHz
```

#### **Cables**

PMKN4010\_ Mobile and Repeater Rear Programming Cable

PMKN4016\_ Mobile and Repeater Rear Accessory Programming and Test Cable

PMKN4018\_ Mobile and Repeater Rear Accessory Connector Universal Cable

RKN4152\_ Battery Backup Cable

## **Miscellaneous Accessories**

PMLE4476 Wall Mount Kit for MOTOTRBO Repeater Tower Mounting Hardware for RRX4038\_ RRX4032 PMLE4548\_ Rack Mount for single Duplexer and single Preselector RRX4038 RF Surge Suppressor RFE4000 Untuned Duplexer, 450 – 470 MHz Untuned Duplexer, 406 – 450 MHz HFE8400 HFE8401 Untuned Duplexer, 470 - 512 MHz HFE8454\_ Untuned Duplexer, 490 – 527 MHz HFE8459\_ UHF Preselector, 440 - 474 MHz HFE8460 UHF Preselector, 474 - 527 MHz VHF Duplexer, 144 - 155 MHz HFD8188 HFD8189 VHF Duplexer, 155 – 162 MHz HFD8190 VHF Duplexer, 162 – 174 MHz HFD8461\_ VHF Preselector, 144 – 160 MHz HFD8462\_ VHF Preselector, 160 – 174 MHz

6-2 Accessories

## **Notes**

## Appendix A Replacement Parts Ordering

## A.1 Basic Ordering Information

When ordering replacement parts or equipment information, the complete identification number should be included. This applies to all components, kits, and chassis. If the component part number is not known, the order should include the number of the chassis or kit of which it is a part, and sufficient description of the desired component to identify it. The XPR 8300 Repeater Basic Service Manual (Motorola publication part number 6816810H01) includes complete parts lists and parts numbers.

#### A.2 Motorola Online

Motorola Online users can access our online catalog at

http://www.motorola.com/businessonline

To register for online access, please call 1-800-422-4210 (for U.S. and Canada Service Centers only). International customers can obtain assistance at http://www.motorola.com/businessonline

#### A.3 Mail Orders

Mail orders are only accepted by the U.S. Federal Government Markets Division (USFGMD):

Motorola Inc.

7031 Columbia Gateway Drive 3rd Floor - Order Processing Columbia, MD 21046 U.S.A.

## A.4 Telephone Orders

Radio Products and Solutions Organization\* (United States and Canada) 7:00 AM to 7:00 PM (Central Standard Time) Monday through Friday (Chicago, U.S.A.) 1-800-422-4210 1-847-538-8023 (United States and Canada)

U.S. Federal Government Markets Division (USFGMD) 1-877-873-4668

8:30 AM to 5:00 PM (Eastern Standard Time)

## A.5 Fax Orders

Radio Products and Solutions Organization\* (United States and Canada) 1-800-622-6210 1-847-576-3023 (International)

**USFGMD** 

(Federal Government Orders)

1-800-526-8641 (For Parts and Equipment Purchase Orders)

## A.6 Parts Identification

Radio Products and Solutions Organization\* (United States and Canada) 1-800-422-4210

## A.7 Product Customer Service

Radio Products and Solutions Organization (United States and Canada) 1-800-927-2744

\* The Radio Products and Solutions Organization (RPSO) was formerly known as the Radio Products Services Division (RPSD) and/or the Accessories and Aftermarket Division (AAD).

## **Appendix B** Motorola Service Centers

## **B.1** Servicing Information

If a unit requires further complete testing, knowledge and/or details of component level troubleshooting or service than is customarily performed at the basic level, please send the radio to a Motorola Service Center as listed below.

#### **B.2** Motorola Service Center

45D Butterfield Trail El Paso, TX 79906 Tel: 1-800-227-6772

### **B.3** Motorola Federal Technical Center

4395 Nicole Drive Lanham, MD 20706 Tel: 1-800-969-6680 Fax: 1-800-784-4133

## **B.4** Motorola Canadian Technical Logistics Center

Motorola Canada Ltd. 8133 Warden Avenue Markham, Ontario, L6G 1B3

Tel: 1-800-543-3222

Fax: 1-888-331-9872 or 1-905-948-5970

B-2 Motorola Service Centers

## **Notes**



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